

Libraries and Learning Services Te Tumu Herenga

VISION AND STRATEGY 2017-2021



*‘Ko au te tumu i herenga ngā waka’
I am the main tethering post for the vessels
Dr Merimeri Penfold*

Te Tumu Herenga (The chief tethering post) is the Māori name for Libraries and Learning Services and reflects the purpose of our vision and strategy. The vision and strategy acts as the chief tethering post for Libraries and Learning Services, informing everything that we do. It is also our link between the past, the present and our future.

OUR VISION

Our students and staff make a positive and sustainable difference in the world by fulfilling their potential.

This document outlines how we will contribute to the vision and aspirations of the University's strategy, and how we will add considerable value.

Libraries and Learning Services has evolved continuously over a prolonged period of time in an environment of ongoing change. Libraries and Learning Services has seen expansion of its remit and role to encompass Student Learning Services, Career Development and Employability Services (CDES) and research outputs systems and support (Symplectic). As a result of this, Libraries and Learning Services is in a unique position to support and develop learning, teaching and research at the University, in partnership with faculties, LSRI and other service divisions.

This vision and strategy is built on strong foundations, and on the acknowledgement that we cannot stand still given the drivers for change at a local and global level. Consequently, this vision and strategy sets out the next phase in Libraries and Learning Services transformation to meet the needs of our diverse community.

OUR MISSION

Libraries and Learning Services enables our students and staff to flourish by providing excellent opportunities, environments, services, resources, tools and expertise for learning, teaching and research.

We do this through our focus on people – *He aha te mea nui o te ao? He tangata, he tangata, he tangata/ What is the most important thing in the world? It is the people, it is the people, it is the people*

Our commitment to Te Tiriti o Waitangi and our desire to embed this in our work is articulated within the strategy. Libraries and Learning Services acknowledges the distinct status of Māori as tangata whenua and is committed to developing our understanding of Te Tiriti o Waitangi and what it means for us.

Our key strategic directions to achieve the University's aspirations are:

Enabling student outcomes and success

Enabling researcher outcomes and success

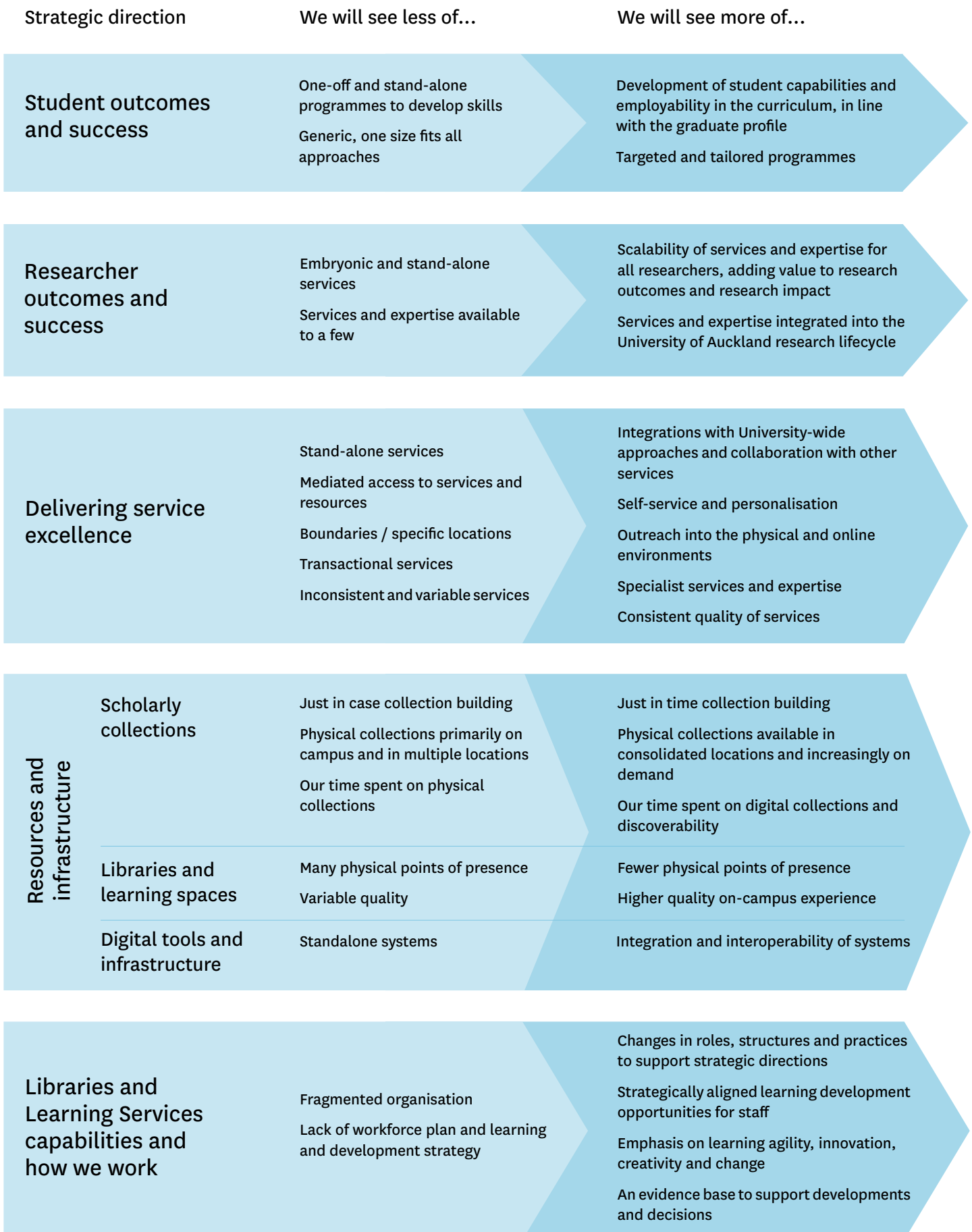
Delivering service excellence

Relevant and fit for purpose resources and infrastructure
scholarly collections, libraries and learning spaces, digital tools and infrastructure

Libraries and Learning Services capabilities and how we work

FUTURE TRAJECTORY

There are a number of key drivers shaping this Libraries and Learning Services vision and strategy. Our future trajectory is how we envisage the shifts in our focus, activity and roles over the next five years in response to these drivers.



UNDERPINNING PRINCIPLES

The following principles will underpin our future direction and will be used to inform decision-making as we move to implement strategy. They have been chosen for their relevance to the Libraries and Learning Services context and aspirations, and their alignment to the University's broader mission and values.



Success for all

We will be inclusive and equitable for all.



Through partnership

Integrated with the university,
achieving through collaboration.



Streamlined and simplified

Ease of use, efficiency and effectiveness.



Value for money in everything we do

Sustainable, scalable.



Continuously improving how we work

Evidence-based, outcome-focused, flexible and adaptive,
committed to our own learning, proactive and future-focused.



Stewardship

Especially of the distinctive and unique.

Our commitment to Te Tiriti o Waitangi underpins all of the principles
and our aim is to embed this throughout our work.